

## Accessibility Statement

This accessibility statement applies to [teignmouth-devon.gov.uk](http://teignmouth-devon.gov.uk), run by Teignmouth Town Council.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours and contrast levels
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### How accessible this website is

We know some parts of this website are not fully accessible:

- Some Headings need to be worked on as shown on the Headings Map plug-in
- Most older PDF documents are not fully accessible to screen reader software.

### Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

**Email** [townclerk@teignmouth-devon.gov.uk](mailto:townclerk@teignmouth-devon.gov.uk)

**Call** 01626 775030

**Visit** our office at Bitton House, Teignmouth, TQ14 9DF. Monday to Friday 9am-1pm

We will consider your request and get back to you in 15 working days.

### Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact: [townclerk@teignmouth-devon.gov.uk](mailto:townclerk@teignmouth-devon.gov.uk) or phone 01626 775030.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Technical information about this website's accessibility**

Teignmouth Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

## **Non-accessible content**

We have tested the accessibility that represent the breadth of content across our website. Some parts of the website may not work for everyone.

If you find something that does not work that we have missed, remember to email [townclerk@teignmouth-devon.gov.uk](mailto:townclerk@teignmouth-devon.gov.uk) or phone 01626 775030.

Below are known issues that we are working on to fix.

### **Inaccessible documents**

Many of our older PDFs and Word documents do not meet accessibility standards - for example, they may not be structured so they are accessible to a screen reader. [See WCAG 2.1 success criterion 4.1.2 \(name, role value\)](#)

Documents from September 2018 have been changed. Documents before this date are not required to be changed.

### **Headings**

There may be pages with insufficient heading structure. [See WCAG Success Criterion 2.4.6 Headings and Labels](#)

We will correct headings as we review each page.

## **Content that is not within the scope of the accessibility regulations**

### **PDFs and other documents**

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they are not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

### **Live Video**

Live video is [exempt from meeting the accessibility regulations](#).

## **Preparation of this accessibility statement**

This statement was prepared on 21 July 2020. It will be reviewed annually.

This website was last tested on 26 July 2021. The test was carried out by Teignmouth Town Council.